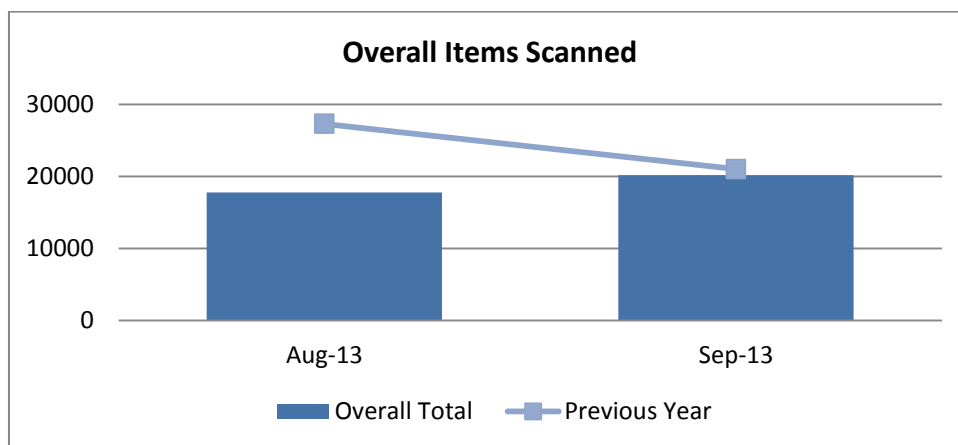
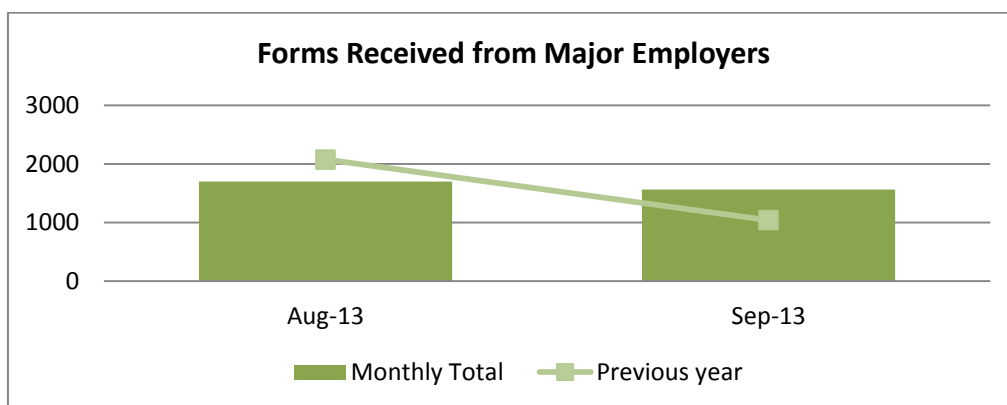


Data Quality Statistics 1 August 2013 – 30 September 2013

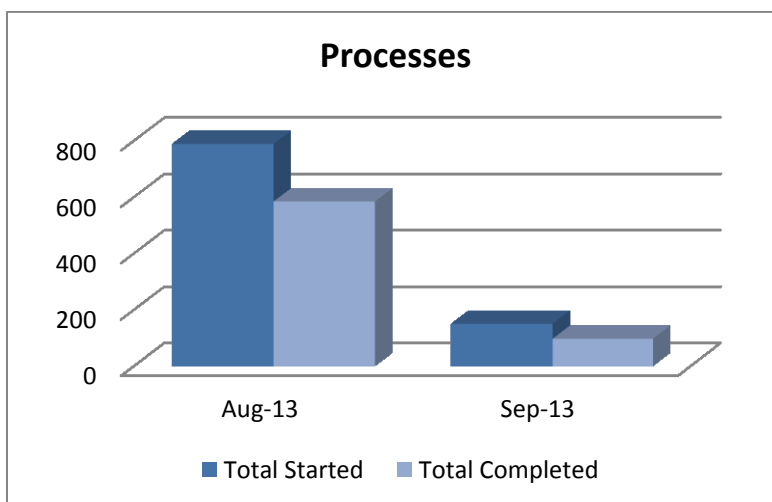


	Overall Total	Previous Year
Aug-13	17752	27287
Sept-13	20143	21002



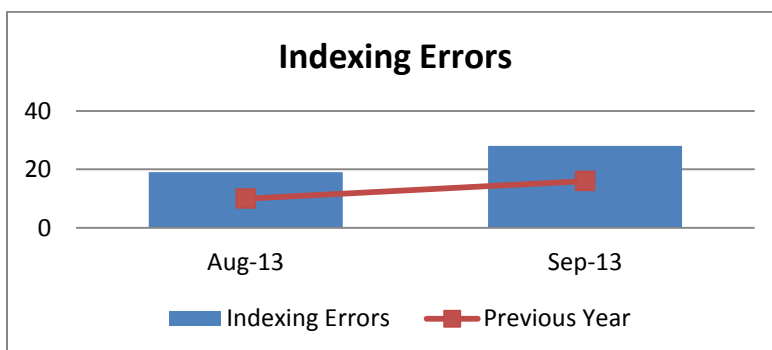
	Monthly Total	Previous year
Aug-13	1700	2074
Sept-13	1565	1040

Data Quality Statistics
1 August 2013 – 30 September 2013



	Aug-13	Sept-13
Total Started	788	150
Total Completed	584	97

*Between August and September 2013 an area of work has moved from Data Quality into the main Operational teams



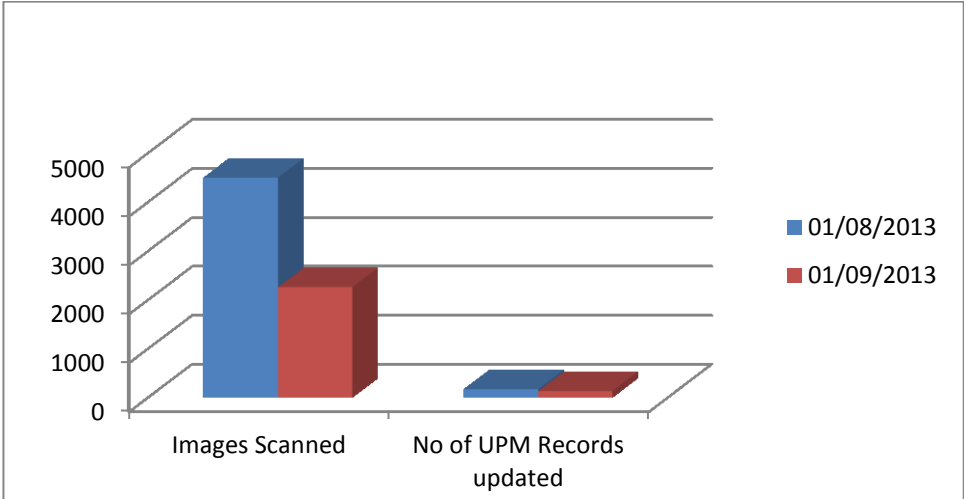
	Indexing Errors	Previous Year
Aug-13	19	10
Sept-13	28	16

Indexing errors are errors made while attaching an electronic imaged document to a member’s record. It is identified and then corrected.

	Overall Scanned	Indexing errors	%
Aug-13	17752	19	0.107
Sept-13	20143	28	0.130

The issue could range from a document going onto an incorrect record or being assigned the wrong document type.

Microfiche Statistics



	Number of Images Scanned	No of UPM Records updated
01/08/2013	4500	170
01/09/2013	2263	134